

INTRODUCTION TO VIRTUAL BRANCH NEXT – LIVE DATE August 8, 2023

NEW URL EFFECTIVE 08/08/2023: <https://alliancecu-dn.financial-net.com/web>

If you have the Online Banking URL saved as a Favorite in your browser, you must update the link.

****If you are a Mobile App user for your first time login only you must login to Online banking at the above link prior to logging into the App on your Mobile Phone****

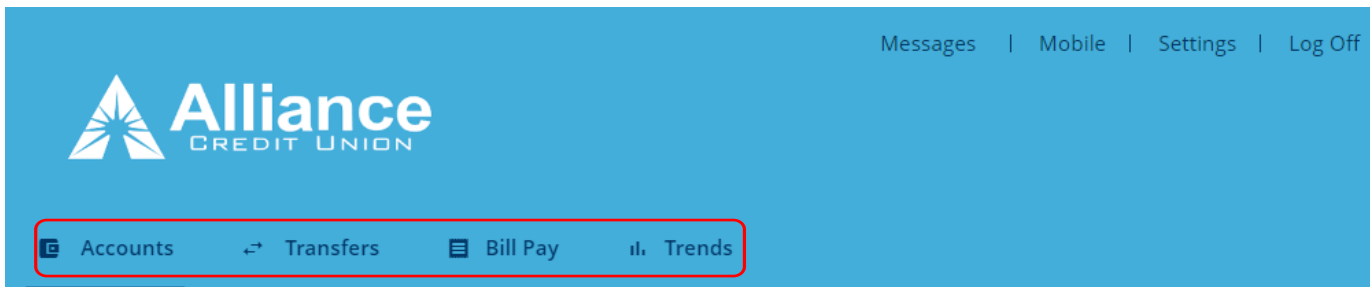
LOGGING ON TO VIRTUAL BRANCH NEXT ONLINE BANKING

Enter your current Online Banking **Logon ID** and **Security Code** in the fields below and click the **Log On** button. At this point, you may also be asked to confirm your Security Questions, email address and/or mobile

Log On

Logon ID:	<input type="text"/>	First time user? Enroll in Virtual Branch
Security Code:	<input type="text"/>	Forgot security code? Reset security code
<input type="button" value="Log On"/>		

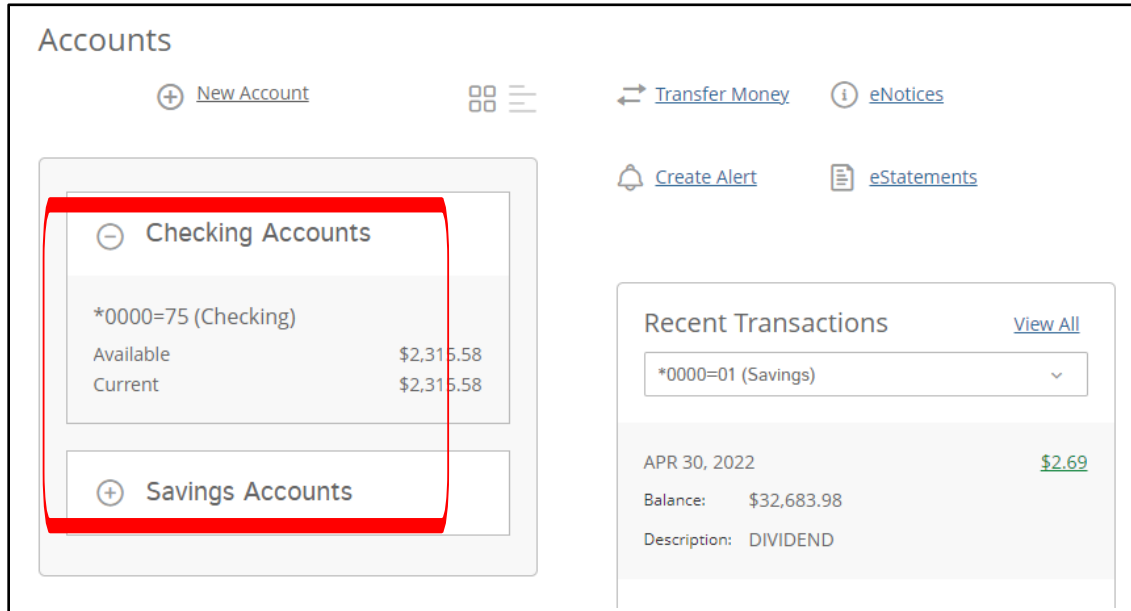
Once successfully logged in, you will see the following tabs: **ACCOUNTS**, **TRANSFERS**, **BILL PAY** and **TRENDS**



ACCOUNTS

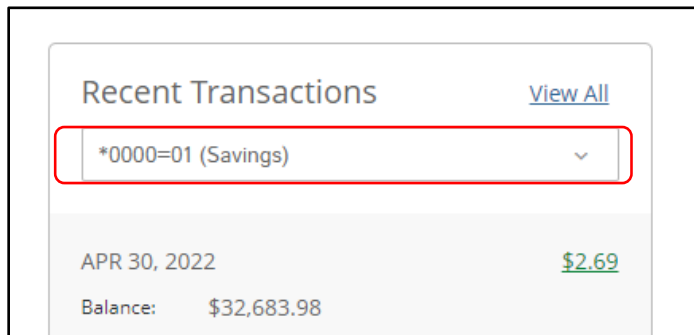
The **Accounts** page is the default start page after you log on to Virtual Branch Next Online Banking.

- The **Accounts** section shows the available and current account balances and displays a summary of all the accounts either in tile view or list view depending on your preferences.



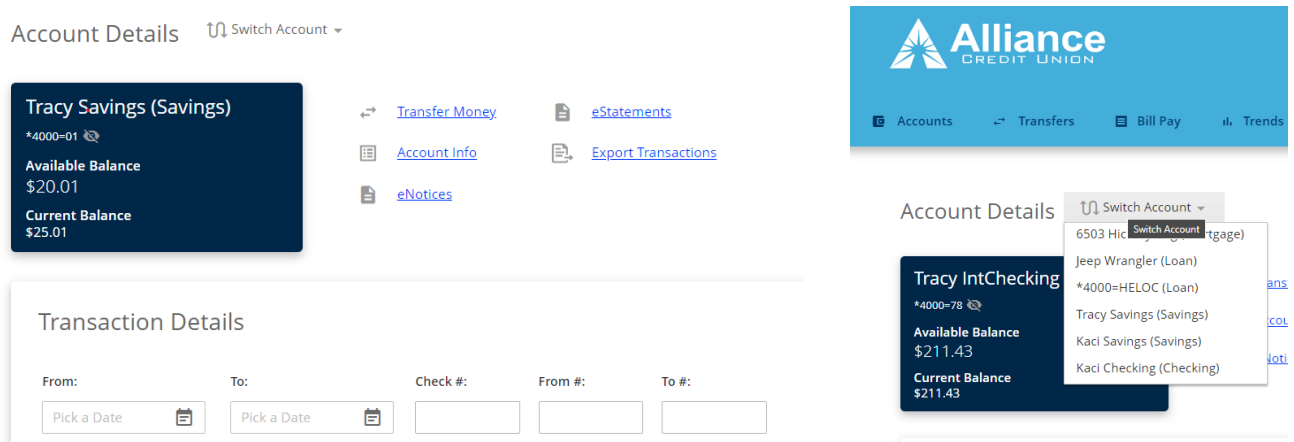
The screenshot shows the 'Accounts' page with a navigation bar at the top containing links for 'New Account', 'Transfer Money', 'eNotices', 'Create Alert', and 'eStatements'. On the left, there are two main sections: 'Checking Accounts' and 'Savings Accounts', both highlighted with red boxes. The 'Checking Accounts' section shows a table with two rows: 'Available' and 'Current', both with a balance of \$2,315.58. The 'Savings Accounts' section is currently empty. On the right, the 'Recent Transactions' section is visible, featuring a dropdown menu set to '*0000=01 (Savings)'. Below the dropdown, a transaction is listed for 'APR 30, 2022' with a balance of '\$32,683.98' and a description of 'DIVIDEND' for a value of '\$2.69'.

- The **Recent Transactions** section displays the most recent transactions of a selected account. You can select the account you would like to view from the dropdown menu.

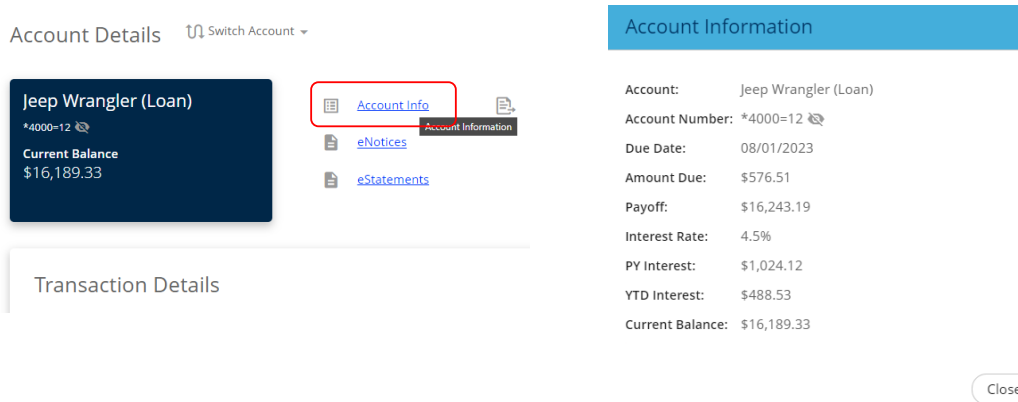


This close-up screenshot focuses on the 'Recent Transactions' section. It shows the 'View All' link and a dropdown menu with the selected account '*0000=01 (Savings)'. Below the dropdown, the transaction details are displayed: 'APR 30, 2022' with a balance of '\$32,683.98' and a transaction amount of '\$2.69'.

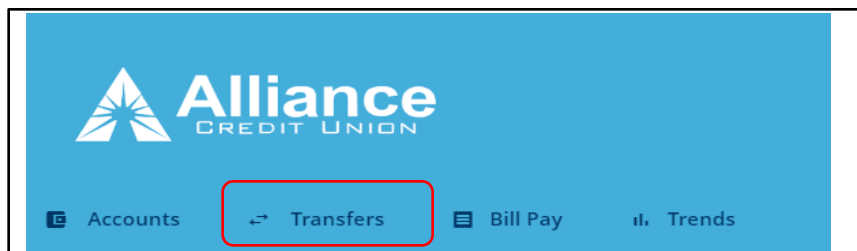
When you click on **View All** in the **Recent Transactions** section, the **Account Details** section will open and display transaction details of the selected account. By clicking on switch account you can select which account you would like to view details on.



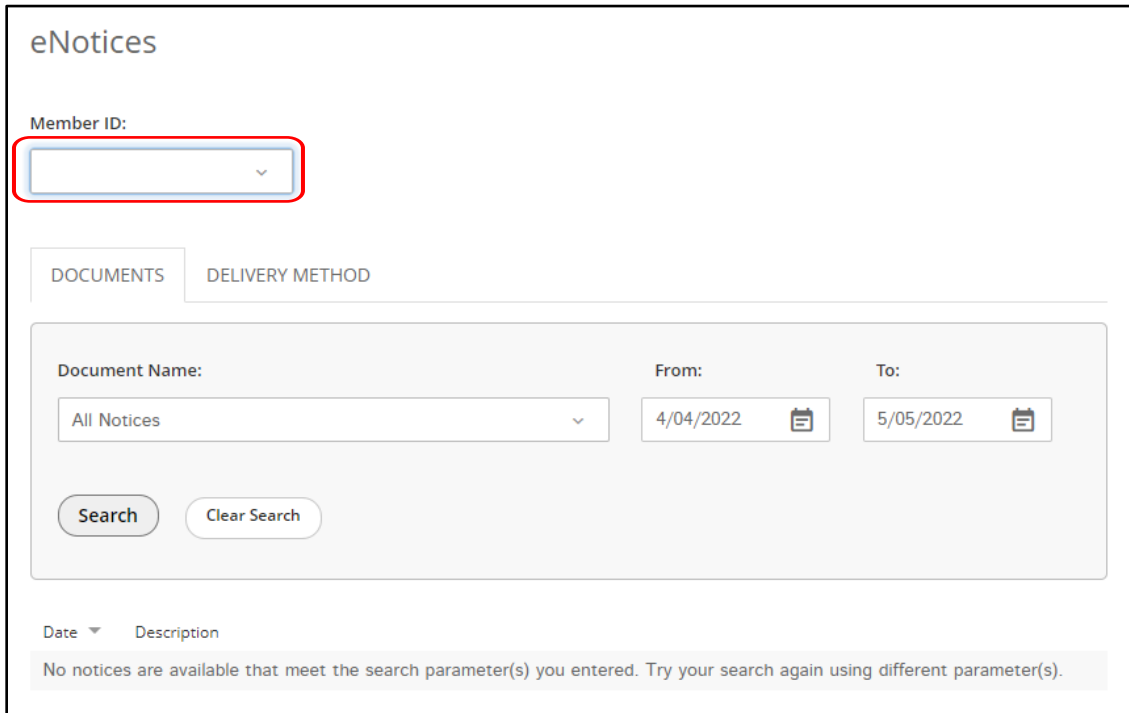
By clicking on **Account Info** you can obtain additional details regarding your specific account.



- The **Transfer Money** link will open the **Transfer Money** window. This is a shortcut to the **Transfers** page. This is where you can transfer funds between your accounts at Alliance CU. See **TRANSFERS** below.



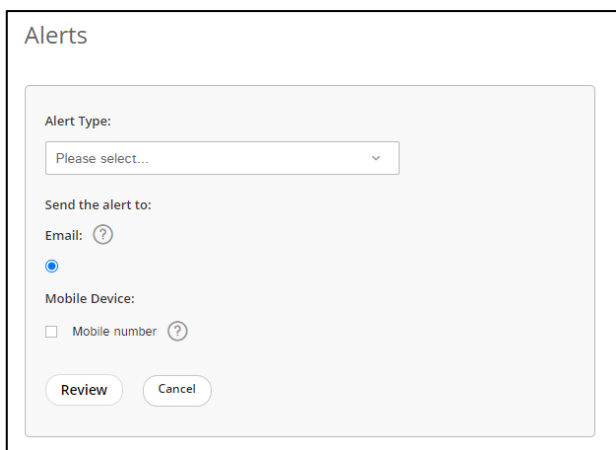
- The **eNotices** link will take you to the **eNotices** page. You can elect to receive certain credit union notices electronically instead of receiving paper notices.



- The **Create Alert** link will take you to the **Alerts** page and will allow you to setup alerts for specific accounts.



Alerts can be delivered to your email or to your mobile device through SMS text.



The **Active Alerts** section will show you all alerts that have are currently setup. **General Alerts** are setup by default and cannot be disabled.

Active Alerts	
General Alerts	
Alert Type	Action
Customer service sends email to inbox	Edit Delete
Email address changed	Edit
Logon ID changed	Edit
Security code changed	Edit
Transfer Alerts	
Alert Type	Action
Final in series of recurring transfers has completed	Edit Delete
Scheduled Transfer unable to process	Edit Delete

eStatements

- The **eStatements** link will allow you to view your statement of accounts.

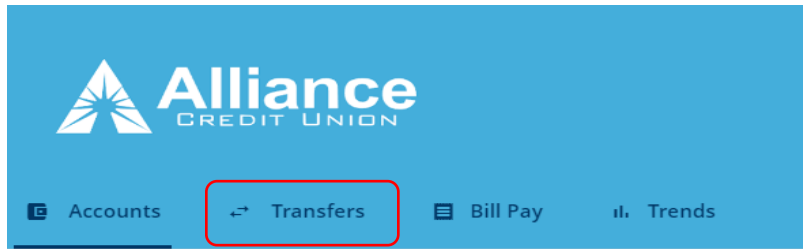


Select the account number of the statement you would like to view from the dropdown menu.

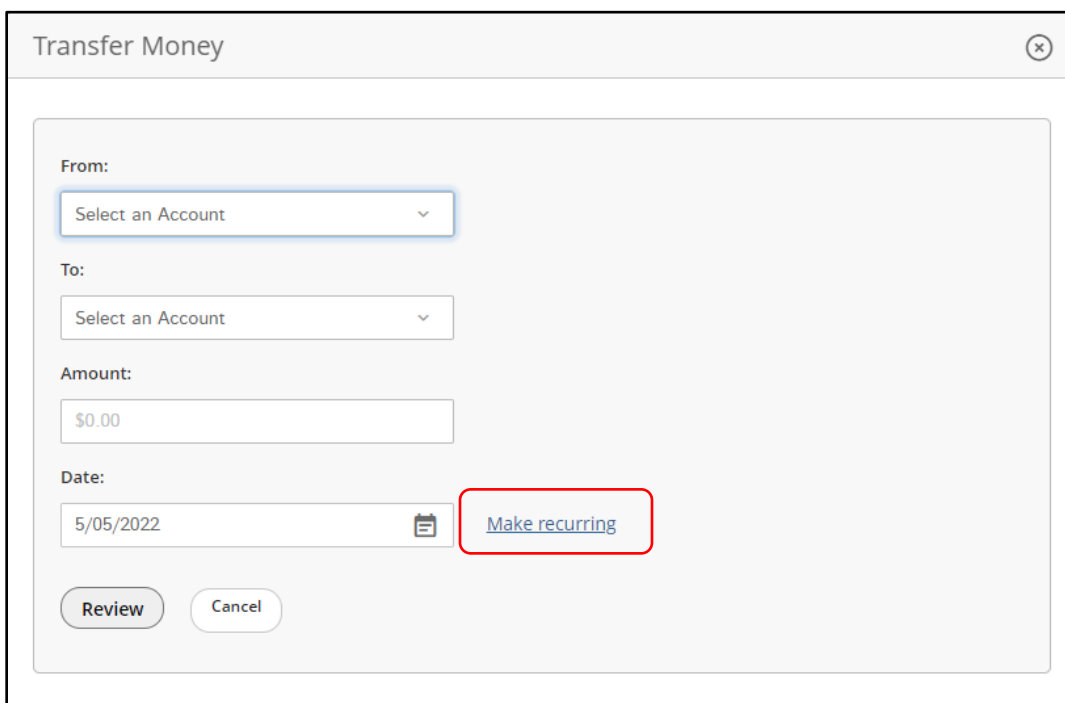
The screenshot shows a dialog box titled 'eStatements' with a close button in the top right corner. The main text reads 'Select your Member ID to continue.' Below this, there is a label 'Member ID:' followed by a dropdown menu with the text 'Please select...' and a downward arrow. At the bottom of the dialog, there are two buttons: 'Continue' and 'Cancel'.

TRANSFERS

The **Transfers** page enables you to transfer funds between your accounts at Alliance CU. You can transfer funds immediately or schedule a transfer to process on a specific day.

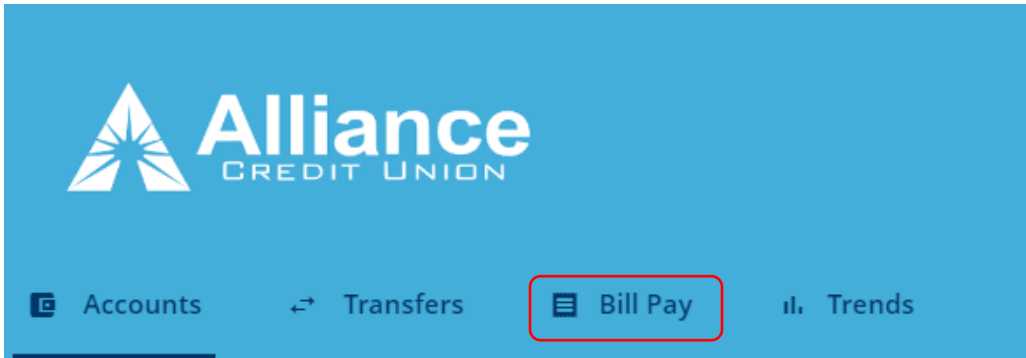


To schedule a transfer, click on **Make recurring**.

The image shows a 'Transfer Money' form. The form has a title bar with the text 'Transfer Money' and a close button (X). The form contains several fields: 'From:' with a dropdown menu showing 'Select an Account'; 'To:' with a dropdown menu showing 'Select an Account'; 'Amount:' with a text input field containing '\$0.00'; and 'Date:' with a text input field containing '5/05/2022' and a calendar icon. A blue button labeled 'Make recurring' is positioned to the right of the date field and is highlighted with a red rectangular box. At the bottom of the form, there are two buttons: 'Review' and 'Cancel'.

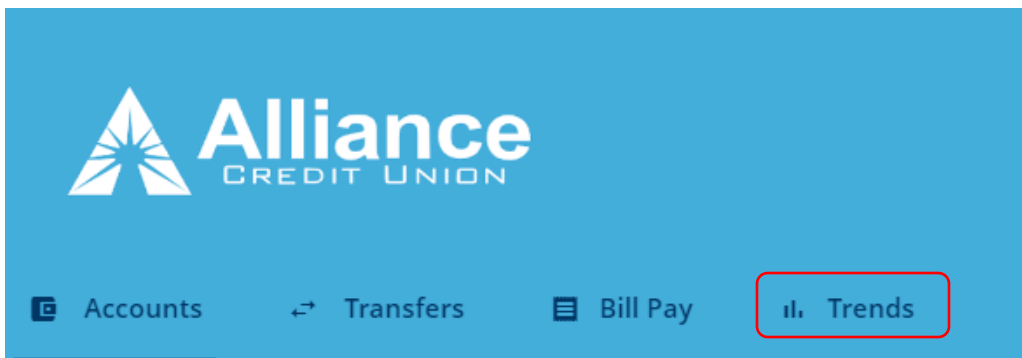
BILL PAY

The **Bill Pay** page will allow you setup payments to any company or person with a U.S. address. You must have a share draft/checking account with Alliancecu Bill Pay.



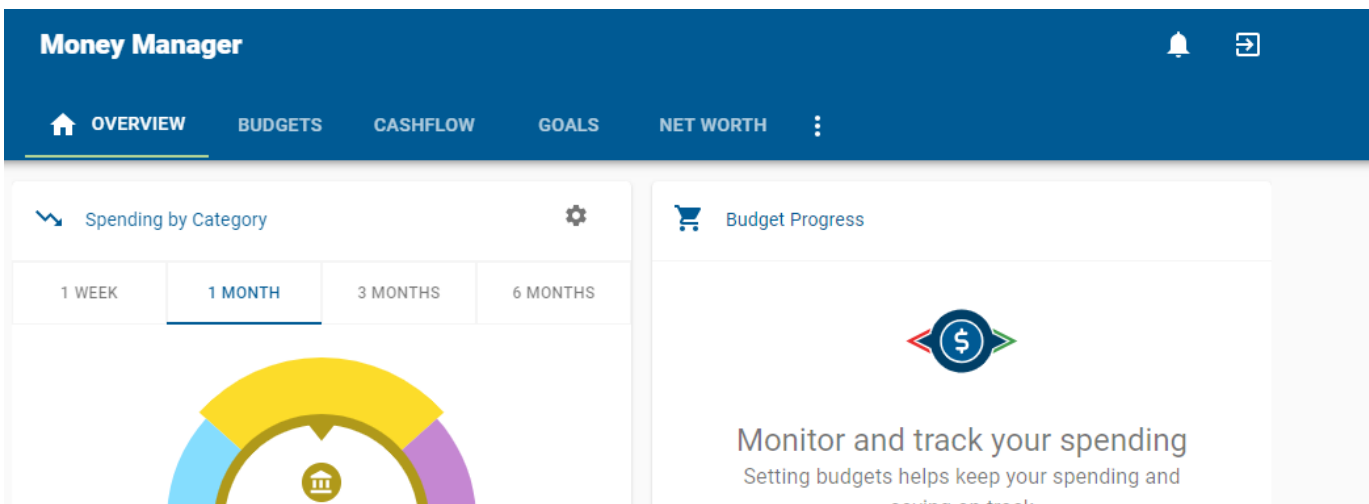
TRENDS

The Money Manager page will allow you setup expenses and manager your money. You must have a share draft/checking account with Alliancecu to use Money Manager.



Trends

This will open a new window to Money Manager.



OTHER PROFILE AND COMMUNICATION OPTIONS

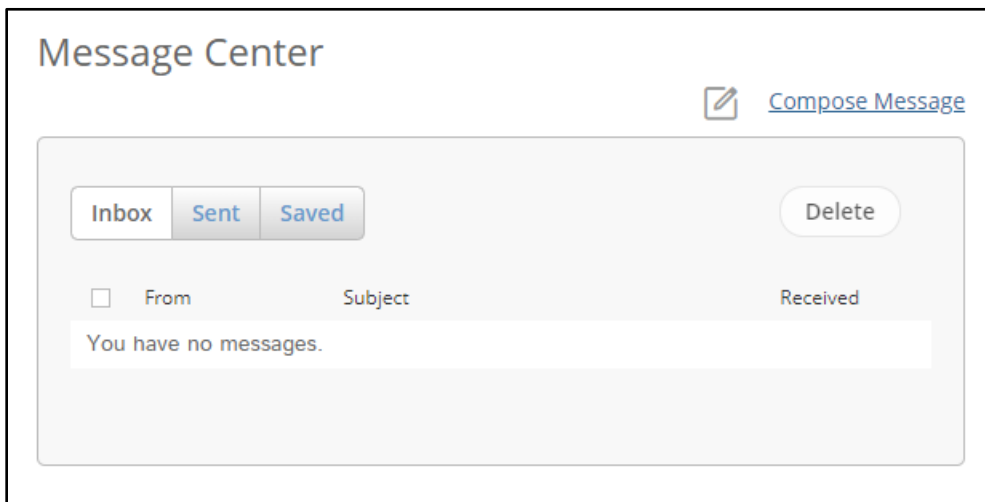
This section is located at the top right of the page, **Messages**, **Mobile** and **Settings**.



MESSAGES

The **Messages** link will take you to the **Message Center**. Here you can perform the following actions:

- Compose Message – Compose a secure message
- Inbox – View, read, reply and delete received messages
- Sent – View, read and delete sent messages
- Saved – View, read, reply and delete the saved messages



MOBILE

The **Mobile** link will take you to the **Services & Devices** window.

On the **SMS SERVICES** tab, you can activate SMS (Text) Banking and SMS Alerts. You can also unregister a device from this tab.

Services & Devices

SMS SERVICES MOBILE APPS

Mobile Number	Status	SMS Banking	SMS Alerts	Action
(808)	Activated	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Delete

Registered devices have been added but need to be verified before they can be enrolled for Mobile Banking services. Disabled devices have been temporarily disabled by the bank or other security process. To re-enable a disabled device please contact your bank.

[Save Changes](#) [Cancel](#)

[Add Mobile Device](#)

On the **MOBILE APPS** tab, you can connect to your devices app store to download our mobile banking app. You can also deactivate a device from this tab.

Services & Devices

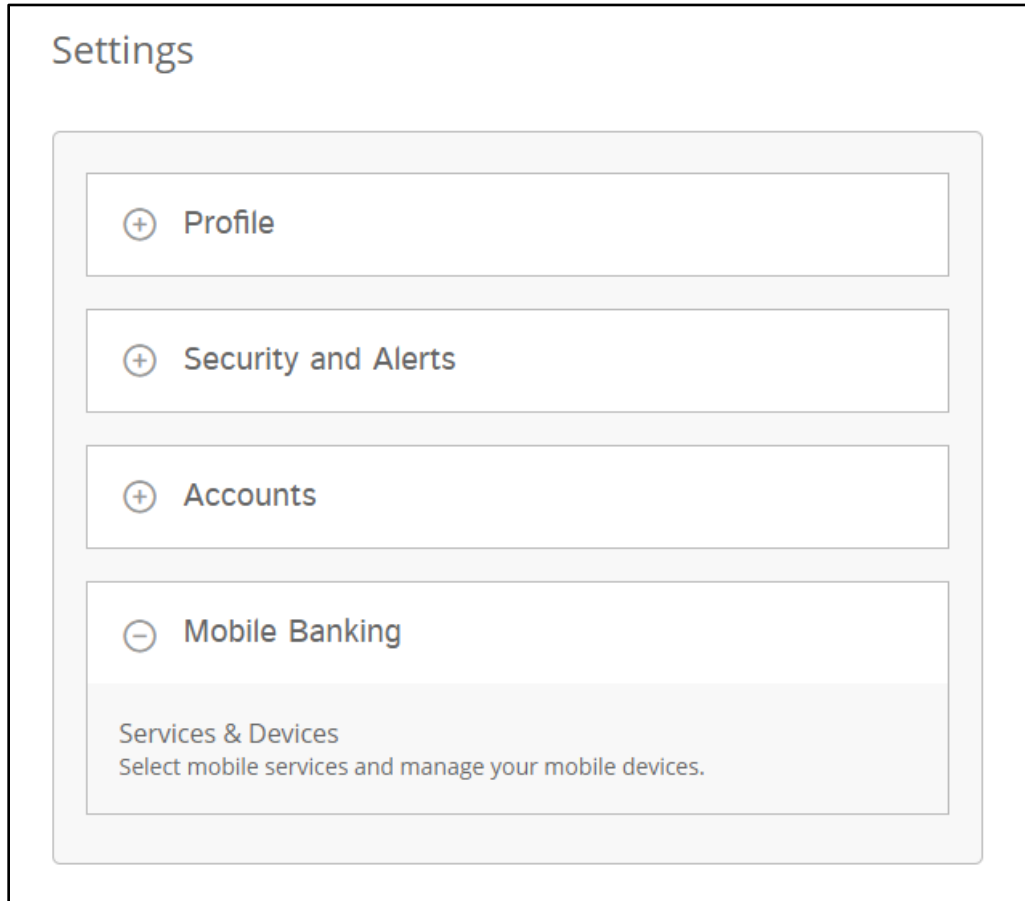
SMS SERVICES MOBILE APPS

Mobile Device	Action
There are no mobile app devices.	

SETTINGS

The **Settings** link will take you to the **Settings** section and allow you to perform the following:

- **Profile** – Update your Logon ID, Security Code, Address, Phone Number, Email Address and Time Zone
- **Security and Alerts** – Update your Security Questions and Alerts
- **Accounts** – Update your Account Preferences
- **Mobile Banking** – Update your Services & Devices



Mobile App users can download by searching the mobile app stores in IOS or Android for **Alliance Credit Union (MO)** or clicking the image of your app store to take you to the download below.



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