

# Delivering Value

TO ALLIANCE MEMBERS SINCE 1948.



Complete the Survey by August 31st to be entered!

## Take Our Online Annual Member Survey & Be Entered to Win \$500 Cash!

To celebrate our 65th Anniversary, Alliance will reward one lucky member with **\$500 cash** for taking our short, online member satisfaction survey. Every member currently enrolled in Virtual Branch is eligible to complete the survey and will be entered for the cash drawing.

If you are currently not enrolled in Virtual Branch and want to enter the drawing, simply visit our website at [www.alliancecu.com](http://www.alliancecu.com) and enroll.

**Everyone who completes the survey by August 31st will be entered.**

Please remember to visit our **Online Education Center** and have our handy, online tutorial walk you through the



Virtual Branch enrollment process if you experience difficulties. Our Call Center is available to assist you at 636-343-7005, ext. 2000 during business hours as well.

Alliance's management team and board of directors use these survey results and member feedback to decide on service improvements, future product offerings, facility needs, etc. We thank you in advance for your input and for helping us make your credit union better.

**Surveys will be emailed directly to everyone enrolled in Virtual Branch!**

## Now ONE Login for Both Virtual Branch & Statement Express!

Statement Express has now moved inside Virtual Branch. You will no longer have a separate sign-on to access your electronic statements and will have the convenience of only logging into your Virtual Branch to access your statements. It is important that your re-enroll for Statement Express inside Virtual Branch.

To enroll, simply log into your Virtual Branch, go to the Self Service tab, click on



Statement Express and follow the steps from there. **Once you are re-enrolled, you will have access to all your past statements!**

Please note that you must turn off your pop-up blocker for the enrollment to be completed properly.

Starting soon, Alliance will implement a **\$3 monthly fee** for all members that have not switched to electronic statements. All children 17 years and younger along with all seniors over the age of 60 **will be exempt from the fee** and will still receive their paper monthly statements.

If you would rather take the free way instead of the fee way, simply enroll in Statement Express at your nearest convenience to avoid any fees for receiving paper monthly statements.

### Why Enroll In Statement Express:

- Get your monthly statement faster!
- They are safer since they are not sitting in your mailbox.
- Environmentally friendly: No trees harmed!
- They are completely free!

Alliance appreciates you making this move to paperless statements. If you have any questions on enrolling, please contact our Call Center today at 636-343-7005, ext. 2000!

# BOOST, BUILD, REPAIR Your Credit Score Today!

Alliance has a product that will allow you to establish your credit history or boost your credit score without increasing your debt or forcing you to open a credit card. **And the best part is that you're automatically qualified and there are no credit checks!**

## Key Reasons to Open a Credit Booster Loan:

- **Boost or repair your credit score without a credit card or incurring more debt**
- **Helps establish your credit history**
- **Money frees up with each monthly payment**
- **Qualify for the purchases & services you need**

We can loan you a **maximum of \$1,000 with terms up to 36 months** to keep your payments as low as possible and to build a longer payment history.\* Remember that the funds are put into your Alliance account and a portion of the funds will become available for you to use with each monthly payment. You can also visit our website at [www.alliancecu.com](http://www.alliancecu.com) to use our anonymous online financial assessment tool, **Savvy Money Checkup**, at no charge at any time. Please stop by any branch office and open your Credit Booster Loan today. If you have any questions, call us at (636) 343-7005, ext. 2000.



\*No credit checks required. Must be an Alliance member in good standing. \$500 loans are also available with terms up to 24 months.



## Quick Links Get You Where You Need to Go Inside Virtual Branch Faster!

Alliance has seen a continued increase in member adoption and usage of our electronic services. To ensure member satisfaction, Alliance continues to improve its electronic offerings whenever possible. The implementation of Quick Links is just one more example of our continued commitment to you - our members.

Quick Links are located on the primary account screen within Virtual Branch at the top (see image above). They include five of our most sought after links within online banking. You no longer have to search within the other Virtual Branch tabs since these links will always appear directly after your login is accepted.

### Quick Links include:

- **Statement Express**
- **Account Alerts**
- **Apply for a Loan**
- **Electronic Notices**
- **Mobile Money**



(636) 343-7005, ext. 2000 • (800) 541-6131

Tel-A-Connect: (314) 469-3669 (32#) • Online Chat Available

[www.alliancecu.com](http://www.alliancecu.com) • [talktous@alliancecu.com](mailto:talktous@alliancecu.com)

### Fenton 24/7 ATM

575 Rudder Rd.  
Fenton, MO 63026

#### Office Hours:

Mon. - Thur. ....9 am - 5:15 pm  
Friday .....8:30 am - 5:30 pm  
Saturday.....9 am - noon

### Call Center

#### Operating Hours:

Mon. - Friday ..8:30 am - 5:30 pm  
Saturday.....8:30 am - 12:30 pm

### Jennings 24/7 ATM

9050 W. Florissant Ave.  
St. Louis, MO 63136

#### Office Hours:

Mon. - Thur. ....9 am - 5:15 pm  
Friday .....9 am - 5:45 pm  
Saturday.....9 am - noon

#### Drive-up:

Mon. - Thur. ...8:30 am - 5:30 pm  
Friday .....8:30 am - 6 pm  
Saturday .....8:30 am - 12:30 pm

### Hazelwood

9150 Pershall Rd.  
Hazelwood, MO 63042

#### Office Hours:

Mon., Tues., Thur. .9 am - 5:30 pm  
Wednesday .....closed  
Friday .....8:30 am - 5:30 pm  
Saturday..... 8:30 am - 12:30 pm

#### Drive-up:

Mon., Tues., Thur. 8:30 am - 5:30 pm  
Wednesday .....closed  
Friday .....8:30 am - 5:30 pm  
Saturday..... 8:30 am - 12:30 pm

### O'Fallon 24/7 ATM

1051 Hwy. K  
O'Fallon, MO 63366

#### Office Hours:

Mon. - Thur. ....9 am - 5:15 pm  
Friday .....9 am - 5:45 pm  
Saturday.....9 am - noon

#### Drive-up:

Mon. - Thur. ...8:30 am - 5:30 pm  
Friday .....8:30 am - 6 pm  
Saturday .....8:30 am - 12:30 pm

### Personal Service Branch

#### O'Fallon - 24/7 ATM

1167 Bryan Rd.  
O'Fallon, MO 63366

Mon., Tues., Thur., Fri. 9 am - 6 pm  
Wednesday .....closed  
Saturday .....8:30am - noon

### Home Loan Office

#### High Ridge 24/7 ATM

320A Emerson Rd.  
High Ridge, MO 63049

#### Office Hours:

Mon. - Fri. ....9 am - 5 pm

